



## **Standard Terms And Conditions - Pennine Cottage**

Set out below is our normal terms of business, which are designed to safeguard the interests of our clients and provide a basis for mutual co-operation and trust.

### **1. LETTINGS**

- a) All costs are inclusive weekly from Saturday to Saturday. Bookings commence at 2 pm on the first day and end no later than 10 am on departure date (unless by prior arrangement).
- b) There is a £50 deposit required with each booking.
- c) The holiday-maker undertakes to keep the premises and all furniture, fittings, fixtures and effects in or on the premises in the same state of repair and condition as at the commencement of the holiday, and also undertakes to leave the premises in good cleanliness and general order.
- d) Any breakages/damages must be paid for (fair wear and tear excepted).
- e) The number of persons using the holiday property is not to exceed 6
- f) No smoking allowed.
- g) Pets not welcome

### **2. PAYMENT**

- a) Payment of the balance of the total cost of the holiday is due 4 (four) weeks before the date on which the holiday is to commence. No late payments will be allowed.
- b) If the holiday-maker finds it necessary to cancel the holiday after the final balance becomes due, unless the cottage is re-let the holiday-maker will be liable for the full cost of the holiday. The holiday-maker may, of course, be covered for this loss by a Holiday Cancellation Policy. If the property is re-let, then all monies paid will be returned less a handling charge of £20.
- c) If, after the holiday confirmation has been issued, you wish to change the dates of your holiday then you may, subject to availability.

### **3. INDEMNITIES**

- a) As a guest at Pennine Cottage using the broadband facilities, you agree not to use the service for unlawful or illegal purposes.
- b) As a guest at Pennine Cottage you agree to indemnify Pennine Cottage and its proprietors against any accidents or injuries sustained by either yourself, family or any guest if using any play items (e.g. trampoline, swing etc.)

### **4. FORCE MAJEURE**

Pennine Holiday Cottages tries to do everything possible to give you a successful and enjoyable holiday, but sometimes things can go wrong. If, owing to any causes outside our control, we are unable to carry out our obligations, the full refund will be returned immediately and a further booking negotiated for a period convenient to both parties. We cannot, in any circumstances, accept responsibility for loss of life, personal injury, loss, damage or accident to personal property of the holiday-maker.